Accreditation
What’s it all about?
It’s an investment!

David Stone| Education Specialist| August 10, 2015
Background

- Exploring Accreditation Steering Committee
- Final Recommendations (2006-07)
The Public Health Accreditation Board (PHAB)

- Non-profit
- Chartered in 2007
- Launched September 2011
- First Accredited February 2013
- Voluntary
The goal of the voluntary national accreditation system is to improve and protect the health of the public by advancing and ultimately transforming the quality and performance of state, local, Tribal and territorial public health departments.
What is Public Health Accreditation?

• Standards
• Assessment
• Decision
• QI throughout
Accreditation looks at:

- Leadership
- Planning
- Community Engagement
- Customer Focus
- Workforce Development
- Evaluation and Quality Improvement
- Governance
Improved community health indicators / reduced health disparities

Organizational structure
• Board, committees and work groups
• Staffing and expertise
• Principles for standards, measures, and assessment process
• Site visitors

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Site visitors

Interest, buy-in and commitment to seek accreditation
• Appropriate stability, resources, and readiness to apply
• Previous quality improvement and assessment experience

Appropriate stability, resources, and readiness to apply

Funders
• Partners at national, state, regional, and local levels
• Funding
• Incentives
• Technical Assistance
• Researchers and research networks

Partners at national, state, regional, and local levels

Training and expertise
• Learning
• Experience
• Technical assistance

Learning

Increased impacts and evidence-based practice
• Evaluation results
• Impact analysis

Evaluation results

Standards adopted as performance measures

Increased support for accreditation

Increased use of benchmarks for evaluating performance

Communication efforts delivered
• Technical assistance, trainings, and QI tools provided
• Research conducted and disseminated

Technical assistance, trainings, and QI tools provided

Enhanced internal and external collaboration

Increased organizational accountability

Increased knowledge of organizational strengths and weaknesses

Increased awareness of importance of QI and a supportive culture

Public health agencies more effectively and efficiently use resources

Increased public recognition of public health role and value

Strengthened public health agencies and systems

Improved conditions in which people can be healthy

Improved community health indicators / reduced health disparities

Increased science base for public health practice

Standards drive public health transformation

Increased inter-agency and inter-sectoral collaboration

Increased visibility and credibility of public health agencies

Increased capacity for optimal investment in public health

Increased awareness of importance of QI and a supportive culture

Strengthened organizational capacity and workforce

Improved responsiveness to community priorities

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Strong, credible and sustainable accreditation program in place

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Public Health Agency Accreditation System
Approved December 2013

Legend

Accrediting Agency
Individual Public Health Agencies
Stakeholders and Partners
Public Health Field
Improved community health indicators / reduced health disparities

- Increased visibility and credibility of public health agencies
- Standards drive public health transformation
- Increased inter-agency and inter-sectoral collaboration
- Increased science base for public health practice
- Increased consistency in practice

- Improved conditions in which people can be healthy

- Increased capacity for optimal investment in public health
- Increased public recognition of public health role and value

- Increased use of proven QI methods and tools resulting in improvements in practice

- Public health agencies more effectively and efficiently use resources
- Strengthened organizational capacity and workforce
- Improved responsiveness to community priorities

Legend
- Accrediting Agency
- Individual Public Health Agencies
- Stakeholders and Partners
- Public Health Field
Accreditation Process

1. Pre-application
2. Application
3. Document Selection & Submission
4. Site Visit
5. Accreditation Decision
6. Reports
7. Reaccreditation
Pre-Requisites

• Community Health Assessment
• Community Health Improvement Plan
• Strategic Plan

• Quality Improvement Plan
Other Plans

Workforce Development

Risk Communication

Emergency Operations

Measure 8.2.1 A

Measure 3.2.4 A

Measure 5.4.2 A
Principles of the Standards

- Advance Public Health
- Moderate Level
- Be Clear
- Quality Improvement
- Apply to All Health Departments
- Establish Same Standards
- Reflective Of Emerging Issues
- Promote Partnerships
The 12 Domains

1. Conduct assessments focused on population health status and health issues facing the community
2. Investigate health problems and environmental public health hazards to protect the community
3. Inform and educate about public health issues and functions
4. Engage with the community to identify and solve health problems
5. Develop public health policies and plans
6. Enforce public health laws and regulations
7. Promote strategies to improve access to healthcare services
8. Maintain a competent public health workforce
9. Evaluate and continuously improve processes, programs, and interventions
10. Contribute to and apply the evidence base of public health
11. Maintain administrative and management capacity
12. Build a strong and effective relationship with governing entity
What Do the Fees Cover?

- An assigned accreditation specialist
- The Site Visit
- Applicant training
- Access to the information system
- Annual support
- A network of accredited health departments
# 2015 Applicant Fee Schedule

## Five Year Payment Plan

<table>
<thead>
<tr>
<th>Health Department Category</th>
<th>Population Size of the Jurisdiction Served</th>
<th>Year 1 Payment</th>
<th>Year 2 Payment</th>
<th>Year 3 Payment</th>
<th>Year 4 Payment</th>
<th>Year 5 Payment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category 1</td>
<td>Less than 50,000</td>
<td>$ 5,088</td>
<td>$ 1,908</td>
<td>$ 1,908</td>
<td>$ 1,908</td>
<td>$ 1,908</td>
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<tr>
<td>Category 2</td>
<td>50,000 to 100,000</td>
<td>$ 8,270</td>
<td>$ 3,100</td>
<td>$ 3,100</td>
<td>$ 3,100</td>
<td>$ 3,100</td>
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<tr>
<td>Category 3</td>
<td>&gt;100,000 to 200,000</td>
<td>$10,810</td>
<td>$ 4,055</td>
<td>$ 4,055</td>
<td>$ 4,055</td>
<td>$ 4,055</td>
</tr>
<tr>
<td>Category 4</td>
<td>&gt;200,000 to 1 million</td>
<td>$12,720</td>
<td>$ 4,770</td>
<td>$ 4,770</td>
<td>$ 4,770</td>
<td>$ 4,770</td>
</tr>
<tr>
<td>Category 5</td>
<td>&gt;1 million to 3 million</td>
<td>$19,080</td>
<td>$ 7,155</td>
<td>$ 7,155</td>
<td>$ 7,155</td>
<td>$ 7,155</td>
</tr>
<tr>
<td>Category 6</td>
<td>&gt;3 million to 5 million</td>
<td>$25,440</td>
<td>$ 9,540</td>
<td>$ 9,540</td>
<td>$ 9,540</td>
<td>$ 9,540</td>
</tr>
<tr>
<td>Category 7</td>
<td>&gt;5 million to 15 million</td>
<td>$31,800</td>
<td>$11,925</td>
<td>$11,925</td>
<td>$11,925</td>
<td>$11,925</td>
</tr>
<tr>
<td>Category 8</td>
<td>Greater than 15 million</td>
<td>$38,160</td>
<td>$14,310</td>
<td>$14,310</td>
<td>$14,310</td>
<td>$14,310</td>
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</table>
Perceived Benefits

– Accreditation will stimulate quality and performance improvement opportunities (100%)
– Accreditation will allow HD to better identify strengths and weaknesses (99%)
– Accreditation will improve management processes used by HD leadership team (98%)
Benefits and Outcomes
One Year Post Accreditation

Stimulated quality and performance improvement...
95%

Improved management processes used by leadership...
95%

Stimulated greater accountability and transparency
95%

Helped document capacity to deliver the three core...
95%

Better identify strengths and weaknesses
95%

Improved accountability to external stakeholders
80%

Improved communication with BOH/governing entity
65%

Improved competitiveness for funding
55%

- Strongly Agree or Agree
<table>
<thead>
<tr>
<th>Quality Improvement Outcomes</th>
<th>% Strongly Agreed or Agreed</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Shortly after Accredited</strong> (n=34)</td>
<td><strong>1 Year After Accredited</strong> (n=20)</td>
</tr>
<tr>
<td>Documentation selection and submission process helped identify areas for performance and quality improvement initiatives.</td>
<td>100%</td>
</tr>
<tr>
<td>Because of accreditation, we have implemented or plan to implement new strategies to monitor and evaluate effectiveness and quality.</td>
<td>100%</td>
</tr>
<tr>
<td>As a result of accreditation, we have implemented or plan to implement new strategies for quality improvement.</td>
<td>91%</td>
</tr>
<tr>
<td>As a result of accreditation, we have used or plan to use information from our QI processes to inform decisions.</td>
<td>100%</td>
</tr>
<tr>
<td>As a result of the accreditation process, our health department has a strong culture of quality improvement.</td>
<td>N/A</td>
</tr>
</tbody>
</table>
Questions?