

West Virginia Primary Care Association

Emergency Management Program



West Virginia Primary Care Association (WVPCA)

- The membership of the WVPCA is comprised of representation from 30 community health center organizations in West Virginia.



WVPCA Mission Statement

To assure accessible, high quality, and cost effective health services for all West Virginians, regardless of economic or social status, through the cultivation of financial, political, and philanthropic relationships.



What is a Community Health Center?

Community Health Centers or CHCs (also known as Federally Qualified Health Centers or FQHCs) are non-profit clinics located in medically underserved areas - both rural and urban. They share a mission of making comprehensive primary care accessible to anyone **regardless of ability to pay.**



WV Health Centers at a Glance

- WV community health centers serve 1 in 5 West Virginians
- 30 organization, over 240 locations statewide
- 88 School-Based Health Centers serving 106 schools in 32 counties in WV



WV Health Centers at a Glance

- Located in or serve a high need community
- Provide comprehensive primary care and supportive services
- Serve all who seek care, regardless of ability to pay



WV Health Centers at a Glance

- Governed by community board with majority of members HC patients
- Meet performance and accountability requirements
- Design services to meet the needs of their community



Health Center Services Include:

- 12-step programs
- AIDS family social services
- Breast-feeding classes
- Cancer, health screening
- Case management
- Childbirth Classes
- Dental care
- Diabetes management
- Domestic Violence prevention
- Early education supports



Health Center Services Include:

- Family Planning
- Flu Clinics
- HIV education/prevention
- Homeless support services
- Immunizations
- Mental health counseling
- Migrant healthcare
- Neonatal home visits
- Nutritional Services
- Pharmacological screening
- Pharmacy Services
- Prenatal care
- Primary care
- School-based clinics
- Substance Abuse services



Guidance on EM

- HRSA/Bureau of Primary Health Care Policy Information Notice (PIN) 2007-15 provides guidance so that health centers can develop and maintain an effective and appropriate emergency management strategy.



Health Center EM Expectations

- Emergency Management Planning
- Linkages and Collaborations
- Communications and Information Sharing
- Maintaining Financial and Operational Stability



Health Center Capabilities and Resources

- Experience from 2009 H1N1 - Treated, diagnosed and educated millions of patients
- Participating or sponsoring mass vaccination clinics
- Pre-event communications protocol with Bureau of Primary Health Care
- HHS single point of contact
- Primary Care Association support



Health Center Capabilities and Resources

- Ongoing experience: Hurricane Sandy and Northeast Winter Storm
- Situational awareness, Health education, public information and messaging to underserved populations
- Ability to serve diverse and hard to reach/special populations



Potential Health Center Response Roles

- Patient triage
- Provide surge capacity to hospitals, public health
- Mental Health services
- Offer facilities for treatment of the less critically injured patients
- Vaccinations or serve as Point of Dispensing (POD) site



Potential Health Center Response Roles

- Social Services access
- Deployment of mobile medical assets and staff
- Syndromic surveillance
- Infection control



Summer Storm of 2012

WV CHCs in Action



Minnie Hamilton Health System

- Assisted local Fire Departments and the 911 Center in efforts to support those who required assistance during the disaster
- Supplied courtesy beds to citizens with special circumstances such as oxygen, power for medical equipment, and other vital medical supplies



Lincoln Primary Care Center

- Lincoln Primary Care Center, located in Hamlin, WV, served as a cooling location for residents in Lincoln county and southern WV. In addition, the center provided meals, assistance and offered shower facilities to anyone in need.



New River Health

- Gulf Family Practice clinic in Sophia, WV (a satellite site of New River Health) was open, had water and a pharmacy. The clinic was able to assist patients with their chronic disease medications because their local retail pharmacies were closed.





WVPCA Website:

<http://www.wvpca.org/>



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