West Virginia TBI

Quality Improvement Advisory Council Council Meeting

DATE: May 11, 2023 TIME: 9:30-Noon

Members Present:

Regina Desmond, Regina Westfall, Kimberly Auton, Rodney Smith, Leslie Slack, Nichole Wills, Brad Anderson, Carolyn Lecco, Delena Arthur Angela Morales

Members Not Present:

Lindsey Secrist

Others Present:

Teresa McDonough, Lisa Brooks, Katharine Randall, Carissa Davis, Sara Martin, Marcus Canaday

Meeting Minutes from the 02/16/2023 QIA Council meeting were approved.

Motion to approve: Brad Anderson

Motion to Second: Nikki Wills

Motion Carried

MINUTES

Agenda Item	Welcome/ Introductions/Old Business	Presenter	Regina Desmond	
Discussion and Conclusions:				
Introductions were made.				
Old business: There was no old business presented to the Council.				
New Business: There was no new business presented to the Council.				

Agenda Item	Program Updates	Presenters	Teresa McDonough, BMS Sara Martin, TMH Marcus Canaday, MFP Lisa Bishop/Katharine Randall, PPL Barb Recknagel, Kepro
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Discussion and Conclusions:

Discussion/Follow-up:

<u>BMS Updates</u>: Teresa provided an update to the Council Members on the following changes that will or have affected the TBIW Program.

The TBIW program had ninety active members as of March 2023. Forty-five (45) of those members have selected self-direction as their Service Delivery Model (SDM).

State Fiscal Year (SFY) 2023

July 1, 2022, started the new SFY with an approved number of funded slots at ninety-six (96). This resulted in a total of twelve (12) open funded slots, four (4) are reserved for the Take Me Home Program and the remaining eight (8) are for non TMH applicants. In April 2023, the TMH program released two (2) slots to be used for non TMH eligible applicants. All non TMH TBIW slots have been awarded. There is one (1) remaining TMH

slot.

Draft TBIW Policy Manual: The TBIW draft policy manual went out for public comment on May 4th, 2023. Council members, providers and stakeholders were informed by email of the posting and how to submit public comments. The Public Comment Period ends June 3rd, 2023.

<u>End of COVID-19 Public Health Emergency Announced</u> : COVID-19 Public Health Emergency (PHE) ended on May 11, 2023. BMS will be announcing their unwinding directives for providers in the next few weeks.

Incident Management System-New System: The new system is projected to go live July 1, 2023. Train the trainer and end user training dates have been established in June 2023 by WellSky and BMS.

<u>American Rescue Plan Act (ARPA)</u>: The temporary rate for Personal Attendant Services that went into effective October 2022 ends June 30, 2023.

<u>Medicaid Continuous Coverage Ending:</u> HCBS Waiver members, no longer medically eligible for the Waiver Medicaid may lose their Medicaid coverage after March 31, 2023. The Medicaid Continuous Coverage ends March 31, 2023. This will have a minimal impact on program members in the TBIW program.

<u>ADW-Application amendments</u>: The BMS program Manager with ADW will be amending that waiver application for CMS to include the following new services: Adult Day Care and Pest Control. Teresa stated that she will be adding Pest Control for TBIW if the request is approved by CMS. Brad inquired about Adult Day Care and asked about the Club House Model being added to the TBIW.

Joint Provider Training September 14, 2023: BMS is hosting a joint HCBS providers training in the fall at Camp Dawson. The UMC will be assisting with logistics and providing CEU for approved session.

Money Follows the Person (MFP) Take Me Home (TMH) Updates: Marcus Canaday provided updates regarding the demonstration grant (MFP). Marcus explained to the Council that supplemental; services under MFP are reimbursed at 100% but are not part of the TMH under the waivers. Marcus briefly described twelve (12) supplemental services that the state include in their plan submitted to CMS. Approval is pending. Brad Anderson inquired if the MFP could be used for individuals with TBI coming out of prisons. Marcus confirmed that no that is not considered one of the approved settings for West Virginia MFP. Expanding staffing for the TMH/MFP includes a Data/Quality analyst to help the state in the implementation of the HCBS Quality Measure Set. Barb asked if the Council would like to obtain information on the HCBS Quality Measure Set and the Council agreed. This information may help provide goals and objectives for the TBIW QMP. Sara provides the following update regarding TMH and the TBIW program. One (1) TMH TBIW slot was used to assist in transition that occurred in 2/2023. The TMH program has one (1) remaining slot to allocate.

PPL Updates: Lisa Brooks provided an update to the Council Members on the selfdirection service delivery model. The number of enrolled members self-direct their Personal Attendant Services at the end of March 2023 is 45. Council Member Leslie had very positive feedback for her assigned staff with PPL and expressed her appreciation for her Resource Consultant.

UMC Updates: Barb presented the third quarter (January 1, 2023-March 31, 2023) Quality Management Data Summary to the Council. The following Service Planning Performance Measure fell below the quality threshold for the 3rd Quarter. D-1 Percent of files of people receiving services whose service plan reflected. assessed needs, achievement was at 58%. No Participant Safeguard Performance Measure fell below the quality threshold for the 3rd Quarter. Barb reviewed the Critical incidents reported in the WV IMS for the review period with the added data requested from the Council. Twelve (12) critical incidents were reported in the WV IMS. The data showed that eleven (11) of the reported critical incidents had formal staff delivering services during the month the incident occurred.

Action Items	Person Responsible	Deadline		
Provide information to Council Members of the HCBS Quality Measure Set	Barb Recknagel Marcus Canaday	Presentation to Council Members at next meeting 8.17.2023.		
Provide quarterly data reports to Council	Barb Recknagel	Send 2 weeks prior to 8.17.2023 Council Meeting		

Agenda Item	NCAPPS Cha and improvir	ity Management Plan nge Driver -Incorporating ng person-centered needs	Present	ter Barb Recknagel Council
	identification	า		Members
Discussion and Conclusions:				
Discussion/Follow-up: Council members discussed a few objectives for the QIA Council				
Quality Management Plan (QMP); issues such as self-advocacy skills training and				
networking with others were discussed. Additional objectives to engage people with				
lived experience in self-advocacy and system changes can be found in the NCAPPS				
Change Driver document that Council members received before today's meeting. The				
Council will continue to explore objectives for the development of the QMP.				
Action Items		Person Responsible	C	Deadline
Review existing Repo	orting	Barb Recknagel	2	weeks prior to

Abuse/Neglect/Exploitation	Council Members	Council Meeting
Brochure		

Public Comment: There was no public comment offered during the allotted time.

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Agenda	TBI	Presente	rs	Angela Mo	
Item	Stakeholders			Gina Desm	
	Report			Carissa Dav	VIS
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	ion and Con				· · · ·
		-		•	updated figures due to
			•.		nbers inquired about the
	• •				A brief discussion of online
support	groups was hel	ld. Angela p	placed the link	in the meet	ing chat.
D's shirts					
					uming a new advocacy role
and posi	tion; she will co	ontinue to	be part of this	Council and	l other stakeholder groups.
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		-	•		ill funds available with
	d. The Council		-		
Action It	ems Perso	n Responsi	ble	Deadline	
None					
Agenda	tem Wrap U	p/ Confirm	next meeting	date Prese	enter All
	ion and Con				
		-	-		in for the QIA Council
meeting scheduled for August 2023. Barb agreed to check to see if the conference room					
at Kepro can be reserved.					
Next Meeting August 17, 2023					
Motion to adjourn made by: Brad Anderson					
Masting Time adjacence 11.57 and					
Meeting Time adjourn: 11:57 am					
Action It	oms		Person Respo	onsible	Deadline
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Action Items	Person Responsible	Deadline
Confirm meeting location	Barb Recknagel	completed