Handout 6

To develop a Case Management system for the State of New Hampshire that is conflict free. Target date for full compliance: August 31, 2021
N.B. this sample shows only the categories, not most activities. The actual plan is far more detailed and can be found at:
https://www.dhhs.nh.gov/dcbcs/bds/documents/nhcaptimeline.pdf

Action Items	Start Date	Completion Target Date	Responsible Office	Milestone	Desired Outcome	Status	Date	Completion Date
Sharing and Stakeholder Engagement								
Stakeholder Workgroup developed								
Assessment of current case management system functioning Develop Report								
Development of Implementation Plan								
Assessment of current case management system functioning Develop Report (continued)								
Cost Allocation Plan								
Law and Rule Review and Revision								
Rate Modeling								
Gap Plan								
Determine funding needed for implementation								
Development of Implementation Plan								
Case Management System								
Quality Improvement								
Contract Development								
Case Management Transition								