

# What is the Personal Care Program?

The Program provides in-home assistance with activities of daily living and other areas of personal need to help you stay independent in your home.

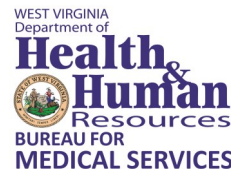


**Toll-Free  
Information Line:  
1-866-767-1575**

**Get help at home with  
bathing, dressing, eating,  
grooming, mobility, etc.**



West Virginia Bureau of Senior Services  
1900 Kanawha Boulevard  
Charleston, WV 25305  
Phone: 304-558-3317 Fax: 304-558-6647  
Website: [www.wvseniorservices.gov](http://www.wvseniorservices.gov)



*This document is intended to provide an overview of the Medicaid Personal Care Program and does not address all applicable Medicaid policies and procedures.*

West Virginia Department of  
Health and Human Resources

Bureau for Medical Services



**West Virginia Medicaid  
Personal Care Program**

## Personal Care Program

The West Virginia Medicaid Personal Care Program is an in-home care program. Certified direct care staff come to your home to assist you with your personal needs. In order to participate in this program, you must first be eligible for Medicaid and have a West Virginia Medicaid card. Then, you must meet the criteria for medical eligibility for the program.



## Application

To apply for the program, your doctor, a physician assistant or a nurse practitioner must complete a Personal Care Medical Necessity Evaluation Request (PC-MNER). This form can be found on the Bureau of Senior Services website at [www.wvseniorservices.gov](http://www.wvseniorservices.gov). If you would like to have an application sent to you or have any questions about the application, please call 304-558-3317.

## Eligibility

Individuals eligible to receive this service must have a West Virginia Medicaid card. When you first apply for Personal Care services, a Registered Nurse will contact you for an evaluation in your home for medical eligibility for the Personal Care Program.

To be eligible, an individual must have needs in at least three areas of activities of daily living. Activities of daily living include some of the following:

- Eating
- Bathing
- Dressing



## Personal Care Services

A Personal Care aide is a trained care provider who assists you with services such as:

- Meals
- Grooming
- Mobility
- Toileting
- Other personal care needs

Personal Care Services are provided in your home. Personal Care Services are supervised by a Registered Nurse.

### Personal Care Services do NOT include:

- Skilled nursing care
- Administering of medications
- Wound care
- Injections
- Housecleaning as the ONLY service