



## Satisfied Members of our Network

Throughout the country, MTM is dedicated to working closely with our contracted transportation providers to deliver a high quality transportation experience to passengers. In our experience, we have found that providers appreciate our commitment to quality and partnership, as demonstrated by the following quotes from our satisfied network. Join MTM's network today and become one of our more than 1,250 partners in transportation delivery.

MTM is a medical and transportation management company whose mission is to improve the overall health and well-being of individuals by removing barriers to healthcare and promoting independence.

MTM manages non-emergency medical transportation (NEMT), thinking outside the box to provide customized solutions that cater our services to our clients' unique needs. With 20 years of experience in the industry, MTM is one of the nation's largest and most experienced transportation management firms, yet remains family-owned and operated. Throughout the nation, we contract with more than 1,250 transportation providers to provide approximately ten million annual trips.

We are continually seeking new transportation providers who can accommodate various modes of transportation such as:

- Ambulatory sedan and van
- Stretcher vehicles
- Non-emergency ambulances
- Demand response services

*"Our company has had the pleasure of subcontracting with MTM for almost three years. We have been continually impressed by their professionalism, high standards, and unparalleled integrity. In fact, of all the contracts that we hold, we are most happy to interact with the staff and management of MTM."*

**Missouri Transportation Provider**

*"MTM has given us so much business that we've had to hire two new drivers and purchase another van. Not only have they offered us more business, but MTM's customer service is outstanding. I would recommend joining MTM to anyone and everyone."*

**Indiana Transportation Provider**



## Transportation Provider Network

Helping People Access Health Care  
Through Quality Transportation Management



[www.mtm-inc.net](http://www.mtm-inc.net)

# Contracting Process

MTM is always recruiting high-quality transportation providers to become part of our network. Joining the MTM network consists of application, credentialing, and contracting phases. You will work with a designated Contract Representative to help you through each phase.

1

## Application

You will complete and submit a questionnaire, which details the types of transportation services you offer, as well as your service area, hours of availability, and company contact information.

Visit our website at [mtm-inc.net/join-our-network](http://mtm-inc.net/join-our-network) for more information and to fill out our transportation provider application.

2

## Credentialing

Prior to contracting with MTM, you will submit insurance documentation, driver lists, and completed driver criminal background checks (where applicable). MTM's Contract Representative will conduct an initial site visit to evaluate the adequacy of your office location and equipment. While there, the Representative will also perform vehicle inspections and introduce the provider to MTM's Transportation Provider Guidelines. The results of this phase determine whether you move to the contracting phase.

3

## Contracting

MTM drafts a Service Agreement / Contract and reimbursement schedule, which includes the extensive requirements of MTM's Provider Guidelines. Once you sign the contract and MTM countersigns, you will officially become a member of MTM's transportation network and will be eligible to receive trips.

# Top 10 Reasons to Join Our Network

1. We help you grow your business and improve your service.
2. We help to increase and stabilize your revenue.
3. We treat you with respect.
4. We pay you fairly and on time.
5. We provide online tools to streamline processes such as scheduling, credentialing, reporting, and claim submittal.
6. We assist in the purchase of reasonably priced insurance.
7. We provide driver training and education.
8. We use resources within communities, developing networks of local transportation providers.
9. We have extensive experience managing non-emergency medical transportation.
10. We operate with the highest level of integrity and maintain a spotless business record.

