# What is the Personal Care Program?

The Program provides inhome assistance with activities of daily living and other areas of personal need to help you stay independent in your home.



Toll Free Information Line: 1-866-767-1575 Get help at home with bathing, dressing, eating, grooming, mobility, etc.





West Virginia Bureau of Senior Services 1900 Kanawha Boulevard Charleston, WV 25305 Phone: 304-558-3317 Fax: 304-558-6647 Website: www.wvseniorservices.gov



This document is intended to provide an overview of the Medicaid Personal Care Program and does not address all applicable Medicaid policies and procedures. West Virginia Department of Health and Human Resources

**Bureau for Medical Services** 



## Medicaid Personal Care Program

### Facts about the Personal Care Program

The Medicaid Personal Care Program is an inhome care program. Trained direct care staff come to your home to assist you with your personal needs. In order to participate in this program, you must first be eligible for Medicaid and have a West Virginia State Medicaid card. Then, you must meet the criteria for medical eligibility for the program.



#### Application

To apply for the program, your doctor, a physician assistant or a nurse practitioner must complete a Personal Care Medical Necessity Evaluation Request (PC-MNER). This form can be found on the Bureau of Senior Services website at www.wvseniorservices.gov. If you have any questions about the application, please call 1-304-558-3317

#### Eligibility

Individuals eligible to receive this service must have a West Virginia State Medicaid card. When you first apply for Personal Care services, a Registered Nurse will contact you for an evaluation in your home for medical eligibility for the Personal Care Program.

To be eligible, an individual must have needs in at least three areas of activities of daily living. Activities of daily living include some of the following:

- Eating
- Bathing
- Dressing





#### **Personal Care Services**

A direct care worker is a trained care provider who assists you with services such as:

- Meals
- Grooming
- Mobility
- Toileting
- Other personal care needs.

Personal Care Services are provided in your home. Personal Care Services are supervised by a Registered Nurse.

#### Personal Care Services does NOT include:

- Skilled nursing care,
- Administering of medications,
- Wound care,
- Injections, or
- Housecleaning as the ONLY service.